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| Board Meeting Paper | |
| Sep 14 BM 8.1 | |
| Purpose of report | <input type="checkbox"/> Decision ¹ <input type="checkbox"/> Discussion / debate <input checked="" type="checkbox"/> Information only ² |
| Sensitive Information? | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| If sensitive, protective marking³ | |
| Date of Meeting | 10 September 2014 |
| Agenda Item | 8.1 |
| Report Title | Rail passenger trust survey |
| Sponsor | Ian Wright |
| Author(s) | Keith Bailey |



1. Summary

See enclosed publication "Passengers' relationship with the rail industry" executive summary, August 2014. Also available here:

<http://www.passengerfocus.org.uk/research/publications/passengers-relationship-with-the-rail-industry>

¹ If a decision is required, or you are asking for the paper to be formally noted, please set this out in section 2

² If for information only, please make clear in section 1 **why** this information is being provided

³ ie **OFFICIAL/SENSITIVE**: plus COMMERCIAL / POLICY / MANAGEMENT-STAFF / PERSONAL PROTECT