

<b>Board Meeting Paper</b>	
<b>Sep 14 BM 8.1</b>	
<b>Purpose of report</b>	<input type="checkbox"/> Decision <sup>1</sup> <input type="checkbox"/> Discussion / debate <input checked="" type="checkbox"/> Information only <sup>2</sup>
<b>Sensitive Information?</b>	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<b>If sensitive, protective marking<sup>3</sup></b>	
<b>Date of Meeting</b>	10 September 2014
<b>Agenda Item</b>	8.1
<b>Report Title</b>	Rail passenger trust survey
<b>Sponsor</b>	Ian Wright
<b>Author(s)</b>	Keith Bailey



<b>1. Summary</b>
<p>See enclosed publication "Passengers' relationship with the rail industry" executive summary, August 2014. Also available here:</p> <p><a href="http://www.passengerfocus.org.uk/research/publications/passengers-relationship-with-the-rail-industry">http://www.passengerfocus.org.uk/research/publications/passengers-relationship-with-the-rail-industry</a></p>

<sup>1</sup> If a decision is required, or you are asking for the paper to be formally noted, please set this out in section 2

<sup>2</sup> If for information only, please make clear in section 1 **why** this information is being provided

<sup>3</sup> ie **OFFICIAL/SENSITIVE**: plus COMMERCIAL / POLICY / MANAGEMENT-STAFF / PERSONAL PROTECT